

**MINUTES OF GRIEVANCE REDRESSAL COMMITTEE MEETING
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for Purchase of Desiccant Dryer F.Y. 2022-23 was held on 20.12.2022 at 11:30AM in the Conference Room, Faisalabad Institute of Cardiology, Faisalabad.

1. M/s Total Technologies

Firm's Grievance	GRC Observation	Remarks
<p>M/s Total Technologies against M/s Matco (Pvt) Ltd.,</p> <ul style="list-style-type: none"> Their offered model is not duplex type No dew point monitoring in LCD Dew point range is not traceable/available from technical catalog available on website Filtration system they offered are not medical graded and not as per European Pharmacopeia Quoted model doesn't have feature of "Activated Carbon Filter" No past experience of quoted product Quoted model doesn't have feature of "water separator with the dryer" The capacity, they mentioned don't define either it is input or output capacity that create confusion and ambiguity about capacity 	<p>M/s Total Technologies was declared responsive by TEC. The technical offer of M/s Matco (Pvt) Ltd., is ambiguous about duplex type of Desiccant Dryer. All other points are baseless and relevant documents provided by Matco (Pvt) Ltd.,</p>	<p>M/s Matco (Pvt) Ltd., will remain non responsive.</p>

2. M/s Matco (PVT) Ltd.,

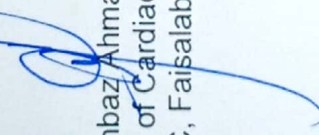
Firm's Grievance	GRC Observation	Remarks
<p>M/s Matco (Pvt) Ltd., against M/s Total Technologies</p> <p>They should offer Beacon Medas System in FIC which is the brand of Atlas Copco. Flow rate of air dryer model bmed 075 at pressure 10bar is not as according to the tender specification. Air drying capacity is 152.6 m³/hr. FIC system is design at 10 bar maximum pressure.</p>	<p>The representative of M/s Total Technologies explained that pressure reduction valve is connected on output of our quoted model which can be bypass to make output the pressure equal to the input pressure i.e. 10 bar.</p>	<p>M/s Total Technologies declared substantially responsive.</p>



M/s Matco (PVT) Ltd., Firm's Grievance	TEC Observations	GRC Observation	Remarks
<p>We fulfill all requirement, all relevant documents are attached herewith</p>	<ul style="list-style-type: none"> • No attached pas performance satisfactory certificate • No availability of relevant tools and testing/calibration equipment • No compliance with defined quality standard • No technical eligibility of product • No technical eligibility of firm 	<p>All relevant documents provided by firm.</p>	<p>M/s Matco (Pvt) Ltd., declared non responsive due to "The technical offer of M/s Matco (Pvt) Ltd., is ambiguous about duplex type of Desiccant Dryer".</p>



Mrs. Iqra Munir,
Pharmacist,
FIC, Faisalabad.



Dr. Shahbaz Ahmad Khiliji,
Professor of Cardiac Surgery,
FIC, Faisalabad.



Engr. Sharaz Ali
Bio Medical Engineer
FIC, Faisalabad.



Dr. Rehan Riaz
Assistant Prof. of Cardiology,
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Dr. Muhammad Nadeem Akhtar,
Addl: Medical Superintendent,
FIC, Faisalabad.